

Approved: January 2026

Privacy Statement

Neurological Alliance of Scotland

Who we are

The Neurological Alliance of Scotland (NAoS) is a registered Scottish charity working to improve the lives of people affected by neurological conditions. We are committed to protecting your privacy and handling your personal data responsibly and transparently.

What information we collect

We may collect and process the following types of personal data:

- Name, email address, and contact details
- Organisation or affiliation (if applicable)
- Communication preferences
- Information you provide when contacting us, subscribing to updates, or participating in events
- Technical data such as IP address and browser type (via cookies)

How we use your information

We use your data to:

- Respond to enquiries and provide information
- Manage event registrations and participation
- Send newsletters and updates (with your consent)
- Improve our website and services
- Fulfil legal and regulatory obligations

Legal basis for processing

We process personal data under the following lawful bases:

- Your consent
- Our legitimate interests in furthering our charitable objectives
- Compliance with legal obligations

Sharing your data

We do not sell or trade your personal data. We may share it with:

- Trusted third-party service providers (e.g. email platforms, event hosts)
- Regulatory bodies if required by law

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All third parties are required to respect your data and use it only for specified purposes.

Data security

We take appropriate technical and organisational measures to protect your data, including:

- Secure storage and access controls
- Encryption and password protection
- Regular reviews of data handling practices

Data retention

We retain personal data only as long as necessary for the purposes outlined above. For example:

- Contact details for newsletters: until you unsubscribe
- Event participation records: up to 3 years
- Financial records: 6 years (as required by law)

Your rights

You have the right to:

- Access your personal data
- Request correction or deletion
- Withdraw consent at any time
- Object to processing
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise your rights, please contact us at: info@scottishneurological.org.uk

Cookies

Our website uses cookies to enhance your experience. You can manage cookie preferences through your browser settings.

Changes to this statement

We may update this statement from time to time. Please check this page periodically for the latest version.